

Effective January 1, 2012

Due to the constant evolution of, and additions to, product lines, Keilhauer encourages reference to:
www.keilhauerpricelist.com



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Index

General Information	7
Terms of Sale	7
Product Information.....	8-11
Customer's own material	8
Keilhauer Textiles	8
Finishes	9
Freight Information	8
Warranty	7

Desk, Conference & Task Chairs

Danforth.....	12
Elite	13
Filo	14
Filo U	14
Junior	15
Morley.....	16
Reeve.....	17
Respons.....	18-19
Run.....	20-25
Sguig.....	26
Simple.....	27
Tom.....	28-37
Unity	38
Vanilla	39-42

Side Chairs

Cahoots	43
Filo Guest.....	44
Reeve.....	45
Sguig Sled Base.....	46
Simple Sled Base.....	47

Lounge Seating

Baldwin	48
Belle	49
Boxcar.....	50
Branden	51-52
Bridge	53-54
Cahoots	55-56
Cal.....	57
Canal	58
Cascade.....	59
Celia	60
Coach	61
Croft.....	62
Dario.....	63
Doon.....	64
Eglinton.....	65
Ellesmere	66
Evesham	67
Felt	68
Grand.....	69-70
Highland.....	71
Jumble	72-73
Mabru	74
Meota	75
Net	76
Ruben	77

Tables

Boxcar.....	78
Branden	79
Bridge	80
Cahoots	81
Cal.....	82-83
Canal	84
Grand.....	85
Gym	86
Jumble	87
Net	88
Ruben	89
Turn	90

Multipurpose Stacking Chairs

Also	91-93
Flit	94
Gym	95
Mimic.....	96
Scamper.....	97-99

Product Number Index

510-5	13	2121	51	3242B	84	3815	94
511-5	13	2122	51	3242G	84	3820	94
517-5	13	2123	52	3242Q	84	3823	94
580-5	13	2131	52	3243B	84	3901	90
581-5	13	2132	52	3243G	84	3902	90
587-5	13	2133	52	3243Q	84	3903	90
590-5	13	2141B	79	3300	68	3904	90
591-5	13	2141G	79	3311	68	3905	90
597-5	13	2142B	79	3510	91	3906	90
762	18	2142G	79	3511	91	4301	50
765	18	2143B	79	3512	91	4303	50
772	18	2143G	79	3513	91	4304	50
775	18	2151B	79	3514	91	4311	50
862	19	2151G	79	3515	91	4313	50
865	19	2153B	79	3520	92	4314	50
868	19	2153G	79	3521	92	4381	78
872	19	2154B	79	3522	92	4382	78
875	19	2154G	79	3523	92	4383	78
878	19	2400	66	3524	92	4384	78
1000	59	2411	66	3525	92	4501	95
1011	59	2412	66	3528	92	4502	95
1012	59	2413	66	3620	93	4503	95
1013	59	2511	62	3621	93	4511	95
1022	59	2512	62	3622	93	4531	86
1023	59	2900	65	3623	93	4538	86
1032	59	2910	65	3624	93	4541	86
1033	59	2911	65	3625	93	4548	86
1041	59	2912	65	3628	93	4762	12
1400	48	2913	65	3701	53	4765	12
1401	48	3100	69	3702	53	4772	12
1402	48	3111	69	3703	53	4775	12
1403	48	3112	69	3712	53	4862	12
1411	48	3113	69	3713	53	4865	12
1511	48	3114	69	3714	53	4872	12
1512	48	3115	69	3722	53	4875	12
1513	48	3116	69	3723	54	5461	39
1601	64	3117	69	3724	54	5462	39
1611	64	3118	69	3732	53	5463	39
1612	64	3119	70	3733	53	5464	39
1621	64	3120	70	3734	53	5561	40
1641	71	3141	70	3741	54	5562	40
1642	71	3121	85	3742	54	5563	40
2001	52	3200	58	3743	54	5564	40
2002	52	3211	58	3744	54	5531	41
2003	52	3212	58	3751	54	5532	41
2011	52	3213	58	3752	54	5533	41
2012	52	3214	58	3753	54	5534	41
2013	52	3215	58	3754	54	5571	42
2100	51	3232	58	3763	80	5572	42
2101	51	3233	58	3764	80	5573	42
2102	51	3234	58	3810	94	5574	42
2103	51	3235	58	3811	94	6200	49
2111	51	3241B	84	3812	94	6211	49
2112	51	3241G	84	3813	94	6500	61
2113	51	3241Q	84	3814	94	6501	61

Product Number Index

6502.....	61	8420.....	16	9321.....	27	9772.....	33
6511.....	61	8421.....	16	9322.....	27	9773.....	33
6512.....	61	8422.....	16	9323.....	27	9774.....	34
6513.....	61	8560.....	15	9330.....	47	9775.....	34
6523.....	61	8561.....	15	9331.....	47	9776.....	34
6600.....	57	8562.....	15	9340.....	47	9830.....	35
6601.....	57	8566.....	15	9341.....	47	9831.....	35
6611.....	57	8660.....	15	9411PA.....	14	9832.....	35
6632.....	82	8661.....	15	9421PA.....	14	9833.....	35
6633.....	82	8662.....	12	9451PA.....	44	9834.....	35
6701.....	60	8666.....	12	9461PA.....	44	9835.....	35
6810.....	77	9000.....	55	9530.....	28	9836.....	35
6811.....	77	9001.....	55	9531.....	28	9860.....	35
6812.....	77	9011.....	55	9532.....	28	9861.....	35
6813.....	77	9020.....	55	9533.....	28	9862.....	36
6814.....	77	9021.....	55	9534.....	28	9863.....	36
6820.....	77	9022.....	55	9535.....	28	9864.....	36
6821.....	77	9030.....	55	9536.....	28	9865.....	36
6830.....	89	9031.....	55	9560.....	28	9866.....	36
6831.....	89	9032.....	55	9561.....	28	9870.....	36
6832.....	89	9033.....	55	9562.....	29	9871.....	36
6833.....	89	9040.....	56	9563.....	29	9872.....	36
6834.....	89	9041.....	56	9564.....	29	9873.....	36
6840.....	89	9042.....	56	9565.....	29	9874.....	37
6841.....	89	9050.....	56	9566.....	29	9875.....	37
6842.....	89	9051.....	56	9630.....	30	9876.....	37
6843.....	89	9052.....	56	9631.....	30	9921.....	26
6844.....	89	9060.....	43	9632.....	30	9931.....	46
6961.....	38	9061.....	43	9633.....	30	21100.....	20
6962.....	38	9070.....	43	9634.....	30	21101.....	20
6971.....	38	9071.....	43	9635.....	30	21110.....	20
6972.....	38	9081.....	81	9636.....	30	21111.....	20
7001.....	83	9082.....	81	9660.....	30	21120.....	20
7002.....	83	9083.....	81	9661.....	30	21121.....	20
7003.....	83	9084.....	81	9662.....	31	21130.....	20
7004.....	83	9110.....	76	9663.....	31	21131.....	20
7101.....	45	9111.....	76	9664.....	31	21160.....	20
7102.....	45	9120.....	76	9665.....	31	21161.....	21
7201.....	17	9121.....	76	9666.....	31	21201.....	21
7203.....	17	9122.....	76	9730.....	32	21211.....	21
7211.....	17	9123.....	76	9731.....	32	21221.....	21
7213.....	17	9124.....	76	9732.....	32	21131.....	21
7401.....	63	9130.....	88	9733.....	32	21161.....	21
7403.....	63	9130B.....	88	9734.....	32	22100.....	22
7411.....	63	9131.....	88	9735.....	32	22101.....	22
7413.....	63	9131B.....	88	9736.....	32	22110.....	22
7423.....	49	9133.....	88	9760.....	32	22111.....	22
7811.....	67	9133B.....	88	9761.....	32	22120.....	22
8011.....	75	9136.....	88	9762.....	33	22121.....	22
8201.....	74	9136B.....	88	9763.....	33	22130.....	22
8211.....	74	9310.....	27	9764.....	33	22131.....	22
8213.....	74	9311.....	27	9765.....	33	22160.....	22
8410.....	16	9312.....	27	9766.....	33	22161.....	23
8411.....	16	9313.....	27	9770.....	33	22201.....	23
8412.....	16	9320.....	27	9771.....	33	22211.....	23

Product Number Index

22221	23	64257	73
22231	23	64838	87
22261	23	64846	87
23100	24		
23101	24		
23110	24		
23111	24		
23120	24		
23121	24		
23130	24		
23121	24		
23130	24		
23131	24		
23160	24		
23161	25		
23201	25		
23211	25		
23221	25		
23231	25		
23261	25		
31111	97		
31112	97		
31113	97		
31121	97		
31122	97		
31123	97		
31211	97		
31212	98		
31213	98		
31221	98		
31222	98		
31223	98		
32111	96		
32112	96		
32113	96		
32121	96		
32122	96		
32123	96		
32211	96		
32212	96		
32213	96		
32221	97		
32222	97		
32223	97		
64136	72		
64137	72		
64146	72		
64147	72		
64156	72		
64157	72		
64236	72		
64237	72		
64246	72		
64247	73		
64256	73		

General Information

Design & Engineering

Design and Engineering are an integral part of Keilhauer's commitment to customer satisfaction. Keilhauer works with renowned Canadian, U.S. and European product designers who collaborate with a skilled in-house technical research and development team. Keilhauer manufactures all products in accordance with the BIFMA and ANSI requirements. CAL 133 fire retardance testing has been done on a number of products. Product specifications and information on testing results are available upon request.

Dimensions

All dimensions noted herein are approximate and subject to slight deviation.

Special Sizes

Keilhauer is prepared to address special size requirements. Please consult the factory with details. If the factory determines applicability of special requirements, a price quotation will be prepared.

Care and Maintenance

Maintenance of textiles should include regular vacuuming to maintain appearance. For stains, please consult a professional cleaning service.

Leather upholstery should be dusted or wiped with a clean soft cloth dampened with water and a very mild liquid soap. For stains, please consult a professional leather cleaning service.

Warranty

Keilhauer merchandise is warranted to be free from defects in material and workmanship as follows:

Desk, conference and task chairs	10 years
Lounge seating	10 years
Multi-purpose stacking chairs	10 years
Tables	10 years
Wood side chairs	5 years
Textiles	1 year

24 hour usage:

Desk, conference and task chairs 4 years.

During this warranty period Keilhauer will repair or at its option replace, free of charge, such merchandise as shall prove to be defective. This warranty does not apply to damage resulting from accident, alteration, misuse, tampering, negligence, or abuse. Textiles, leathers, and powder coat finishes are not warranted against fading, wear or marking since it is beyond Keilhauer's control. All other warranties (including any warranty of fitness whether by law, implied or expressed, or otherwise) are hereby excluded.

Terms of Sale

Prices

Published prices are list, freight included. Canadian orders are payable in Canadian funds and are F.O.B. destination. United States orders are payable in United States funds and are F.O.B. destination. Prices do not include taxes or installation.

Terms

Net 30 days from date of invoice for accredited buyers. Interest on overdue accounts may be charged at the rate of two percent per month. The buyer will also be liable for reasonable collection costs and attorney fees.

Credit

Credit may be established upon acceptance of satisfactory references. Keilhauer requires a bank reference with initial purchase order for new customers. A deposit on all first time orders is standard procedure. Established customers must provide a bank reference to increase current credit limit. Keilhauer may cancel or change credit terms at its discretion.

Placing Orders

Product Name, Product Number, Quantity, Fabric, End User Information, Applicable Taxes, a Purchase Order Number, and authorized signature as well as any product specific options (as outlined in the Price List), are required when placing an order.

Orders are to be submitted to:

Keilhauer
1450 Birchmount Road
Toronto, ON
M1P 2E3
or faxed to:
1-866-513-1535

Orders

Orders are accepted by issuance of Keilhauer's formal order acknowledgement and are subject to the terms and conditions as set forth herein and on the order acknowledgement; notwithstanding any variance from the terms and conditions set forth on buyers order forms.

Orders are to be submitted to:

Keilhauer
1450 Birchmount Road
Toronto, ON
M1P 2E3
or faxed to:
1-866-513-1535

Order Changes

Requests for changes to orders must be made in writing and are subject to approval and applicable cost.

Product Information

Cancellation

Orders may not be terminated without Keilhauer's consent. Cancellation cannot be accepted after fabric has been cut or after materials have been placed on order.

Returns

No merchandise may be returned to Keilhauer without Keilhauer's consent. If returned by agreement, transportation must be prepaid. Call customer service first to receive a return goods authorization number (RGA). Product returned without an RGA will be declined.

Casters

Dual wheel hooded carpet casters are standard on all Keilhauer office chairs. Soft-wheel casters can be specified for use on hardwood floors. Request on your order and add \$58 list per chair.

Parts

Orders for parts are to be submitted with a courier account number. Orders received without this information will ship COD.

Product Information

Delivery

Keilhauer is not liable for delay or failure to deliver due to strikes, lockouts or other labour difficulties, failure or delay at sources of supply, transportation difficulties, accidents, fire, war, riot, compliance with government regulations, acts of God or other causes of like or unlike nature beyond Keilhauer's control. Keilhauer makes every effort to meet required delivery dates and times, however we do not guarantee arrival times. Keilhauer will not pay any labour charges without Keilhauer's prior consent. **Keilhauer does not reimburse for late arrival times.**

Freight

Freight is included, prepaid, to the dealer warehouse in Canada (10 provinces) and U.S.A. (48 contiguous states), on a dock-to-dock basis, using Keilhauer's carrier, unless advised otherwise by customer. Direct-to-site shipments must be discussed with Keilhauer to determine site accommodations, at which point additional charges may be applicable. Charges will apply to non-commercial, inside delivery, remote site, and all other extraordinary deliveries. Dock must be able to accommodate a 53-foot trailer.

If customer requests a specific carrier, shipments will be made freight collect at customer's expense. Keilhauer carriers provide one free hour for offloading product, depending on the size of the order, after which waiting charges will apply and will be billed accordingly.

Please contact Keilhauer customer service department with all freight questions/quotes.

Storage

If customer will not accept delivery when goods are ready to ship in accordance with Keilhauer's order confirmation, Keilhauer reserves the right to transfer goods to storage at customer's risk and expense and deem such transfer as delivery for all purposes including invoicing and payment.

Claims

Keilhauer is not responsible for damage suffered in transit or storage. Customer must examine merchandise upon receipt and note any obvious damage on carrier's delivery receipt. Any concealed damage must be reported to Keilhauer, in writing, within 24 hours of receipt. All packaging materials must be kept for inspection. Keilhauer reserves the right to send in an inspection agent to assess damage. Failure to make such claims shall constitute full acceptance of the merchandise.

Packaging

As a standard Keilhauer blanket wraps large orders. If you require your order to be boxed, please contact your customer service representative for additional costs.

Customer's Own Material (COM)

Approval

Keilhauer reserves the right to reject COM fabrics that, in Keilhauer's opinion, are unsuitable. Once COM has been accepted Keilhauer assumes no responsibility for its overall appearance, flammability, normal durability, colour fastness or any other quality after upholstered on a Keilhauer product.

Yardage Requirements

Yardage requirements, as shown in price list, are based on 54" width plain material. If fabric is less than 54" please apply the following additional yardages:

49" – 52" add 10%

44" – 48" add 15%

less than 44" please consult factory. If fabric is 54" wide with repeat, please apply the following additional yardages:

Repeat 5" or under as noted in price list.

Repeat 6" – 12" add 10% to yardage required.

Repeat 12" – 20" add 15% to yardage required.

Repeat 21" or over add 20% to yardage required.

Upholstery of all vinyls and artificial leathers will be charged at COM price.

Upholstery of Faux Suede will be charged at COM price.

All stripes will be applied vertically unless customer specifies otherwise.

Shipping Instructions

All COM fabrics should be shipped freight prepaid and tagged with Keilhauer's order acknowledgement number, customer name, address and purchase order number to:

Keilhauer
1450 Birchmount Road
Toronto, ON
Canada M1P 2E3

Attach a sample of the COM fabric to the purchase order for easy identification.

For fabrics being shipped from the United States for U.S. customers, please mark bill of lading "Attention: Welke Customs Brokers/Keilhauer". To ensure quick clearance by our broker, a commercial invoice describing the goods (eg. 100% wool, etc.) and the value, should be attached to the bill of lading.

Order Scheduling

COM orders are not scheduled for production until all fabrics for your order are received. The entire order, including non-COM products, will be held for COM arrival and scheduling unless Keilhauer is advised to split shipment.

Customer's Own Leather (COL)

Approval

Keilhauer reserves the right to reject COL's that, in Keilhauer's opinion, are unsuitable. Once COL has been accepted Keilhauer assumes no responsibility for its overall appearance, flammability, normal durability, colour fastness or any other quality after upholstered on a Keilhauer product.

Keilhauer will not accept nor use any painted leather. A painted leather is described as any suede or full top grain leather which is not vat dyed with the same colour through the entire hide. For COL square footage required, please note heading by individual product in price list. Where COL hide is less than 30 square feet per hide, please consult factory for COL requirements.

Keilhauer Textiles

Keilhauer fabrics and leathers are available for purchase on a cut yardage and square footage basis respectively at the following list prices:

Fabric Grade 1	\$74.00
Fabric Grade 2	\$97.00
Fabric Grade 3	\$125.00
Fabric Grade 4	\$163.00
Fabric Grade 5	\$212.00
Leather Grade 1	\$15.00
Leather Grade 2	\$22.00
Leather Grade 3	\$30.00

Leather

The minimum order is a half hide. Exact footage requests cannot be met. Due to variable hide sizes, the shipping/billing quantity may differ from your order quantity. The customer is liable for a maximum of 10% overage from order quantity. Marks, scars or wrinkles occurring naturally in leather are not covered by warranty.

Flammability Standards

Where product is required to meet specific flammability codes, please contact the factory with information. Keilhauer will determine whether product can be manufactured to meet the specific codes in question, a price quotation will be prepared.

Seat Deck

Seat decks for all loose cushion styles are covered in double knit jersey.

Note:

Please see Keilhauer textile boxes for textile samples.

Product Information

Desk/Conference/Task Chair Base Finishes:

For Danforth, Elite and Respons

B00 Chrome
B01 Black
B20 Wood base (see product page for upcharge)

Gym Table Top Laminates:

Neutral White
Antique White
Oyster Gray
Platinum
Mouse
Crayon

Leg/Frame Finishes:

PA00 Polished Aluminum
PN00 Brushed Nickel
PC01 Onyx
Chrome

Plastic Solid Colours:

For Also and Gym

01 Sun
02 Sping
03 Grass
04 Sky
05 Crocus
06 Dusk
07 Cardinal
08 Pearl
09 Silver
10 Pale Green
11 Teal
12 Steel Blue
13 Titanium
14 Warm Grey
15 Black
16 White
17 Wet Sand
18 Yellow

There may be minor colour variations between the sample chip and furniture received.

Plastic Transparent Colours:

For Also and Gym

30 Frost
31 Silver (excluding Also)
32 Soft Black
33 Navy
34 Lilac
35 Lavender
36 Soft Plum
37 Ocean
38 Celery
39 Soft Yellow
40 Cantaloupe
41 Earth
42 Raspberry
44 Grape
46 Blueberry
48 Turquoise
50 Lime
52 Tomato
54 Orange

There may be minor colour variations between the sample chip and furniture received.

Powders:

PC00 Nickel (excluding lounge, except for Cal and Celia)
PC01 Onyx
PC05 Shale
PC06 Mica
PC19 White
PC20 Infrared

There may be minor colour variations between the sample chip and furniture received.

Boxcar Table Glass Colours:

Clear
Smoke

Ruben Table Glass Colours:

Apricot
Berry
Blue
Gold
Ice
Orange

Tablet Laminat - Coach and Eglinton

BLK Black
Standard wood stains, as listed below, are also available.

Turn Table Colours:

TNO - Natural Oiled
TNN - Natural Clear Coat
TN70 - Soft White
TN71 - Spring Leaf
TN72 - Burnt Orange
TN73 - Red
TN74 - Blue
TN75 - Black

Wood Stains:

W20 - Custom colour
Keilhauer will match to the finish you require. No upcharge. Send us a sample of the colour or wood stain required with your order. There is an upcharge for high gloss lacquer finishes. Also, lead times from the factory will be based on receipt of the sample stain, not the order date or COM receipt date.

W21	Natural Maple
W22	Natural Cherry
W23	Medium Cherry
W24	Dark Cherry
W25	Walnut
W26	Mahogany
W27	Solid Black
W28	Black Stain
W30	Honey

Minor variations may occur in colour, texture and grain due to the uniqueness of the wood. The furniture you receive may not match perfectly to your sample.

Veneers: for Bridge, Ruben, Cal Tables, Grand Tables and Ruben Tables

M Solid Maple with Clear Coat (must specify a stain)
C Solid Cherry with Clear Coat
W Solid Walnut with Clear Coat
Minor variations may occur in colour, texture and grain due to the uniqueness of the wood. The furniture you receive may not match perfectly to your sample.

Product Information

Construction Details

All foam used in Keilhauer's upholstered products is high-density, CFC-free, polyurethane, and meets CAL 117 requirements.

Desk/Conference/Task/Side

Danforth, Elite, Respons

Frame - Tubular Steel
Base - Cast aluminum or steel base with hardwood caps
Arms - Polyurethane

Filo, FiloU, Filo Guest

Seat and Back Fram - Aluminum
Carrier - Polypropylene and thermoplastic elastomer polyolefin
Arms - Acetyl

Junior, Tom

Frame and Base - Glass reinforced nylon
Adjustable Arms and Tom Arc Arms - Glass reinforced nylon
Recessed Arms - Urethane with steel insert
Arm pad - Polyurethane

Morley

Frame and Base - Glass reinforced nylon
Adjustable arms - Combination of aluminum and glass-filled nylon
Fixed arms - Steel insert overmolded with i-skin urethane
Arm pad - polyurethane
Knitback - 52% polyester and 48% elastomere

Reeve, Reeve Side

Seat and back support - Steel
Arm - Urethane or cast aluminum
Base (Models 7201, 7203, 7211, 7213) - Glass reinforced nylon or cast aluminum
Frame (Models 7101, 7102) - Tubular steel

Run

Mesh back - 100% polyester in a plastic frame
Upholstered back - Polypropylene frame
Plastic back - Perforated Polypropylene
Base - Polished aluminum or plastic polyamide fiberglass reinforced
Adjustable arm rest - Polyamide plastic with structured Polyurethane soft padding
Loops and Fixed arms - Polypropylene
Optional head rest - Polypropylene

Sguig, Sguig Sled

Back - Polypropylene, glass-filled nylon
Arm - Cast aluminum, glass-filled nylon, polyurethane
Base - Glass-filled nylon
Sguig Sled Frame - Tubular Steel

Simple, Simple Sled

Seat - Stamped Steel
Structural Back - Glass reinforced nylon
Inside Back Frame - Polypropylene
Arms - 100% recycled post-consumer PET resin, arm cap is integral skin
Caster Base - glass reinforced nylon
Sled Base - Tubular steel

Unity

Head Rest - Molded foam with plastic insert, steel bar
Back - Nylon insert with molded foam, steel j-bar
Seat - Steel seat pan, molded foam
Arms - Aluminum
Arm Pad - Urethane with steel insert

Vanilla

Base - Glass reinforced nylon, or cast aluminum
Arm - Urethane or cast aluminum
Back support - Steel
Seat support - Plywood
Arm caps - Polymethane or hardwood maple

Lounge

Baldwin

Frame - Kiln-dried hardwood/engineered hardwood
Seat deck - Woven rubber webbing
legs - Solid maple

Belle

Frame - Moulded maple veneers and kiln-dried hardwood maple
Seat deck - Woven rubber webbing
Back cushion - Polyester fibre and waterfowl feathers in down-proof cotton casing (back cushion is loose)

Branden, Bridge, Canal, Dario, Ellesmere, Grand

Frame - Kiln-dried hardwood/engineered hardwood
Seat deck - Woven rubber webbing
Legs/Base - Steel (Grand only - Steel or Wood)
Bridge Arm/Table - Veneered MDF
Ellesmere - Loose bolster cushion available in contrasting cover. 1 yard required.

Boxcar

Frame - Engineered Plywood
Base/Legs - Chromed Steel
Foam - High-density polyurethane

Cahoots

Frame - Plywood
Base (Models 9000, 9001, 9011, 9020, 9021, 9022, 9060, 9061, 9070, 9071) - Steel
(Models 9030, 9031, 9032, 9033, 9040, 9041, 9042, 9050, 9051, 9052) Adjustable glides, Steel and Nylon
Foam - High density polyurethane

Cal, Celia

Frame - Tubular steel
Seat Deck - Engineered hardwood

Cascade, Coach, Mabru

Frame - Kiln-dried hardwood/engineered hardwood
Seat deck - Woven rubber webbing
Cascade seat cushions - Foam-wrapped polyester fibre covered with cotton casing
Cascade back cushions - Polyester fibre and waterfowl feathers in down-proof cotton casing
Glides - Nylon

Doon, Highland

Frame - Engineered Plywood
Base - Steel
Foam - High-density polyurethane

Croft

Frame - Rigid polyurethane foam
Seat deck - Engineered hardwood

Evesham, Meota

Frame - Baltic birch plywood
Seat Deck - Engineered hardwood
Glides - Polyethylene

Eglinton

Frame Kiln-dried hardwood/engineered hardwood
Seat Deck - Woven rubber webbing
Glides - Aluminum

Felt

Frame - Steel
Upholstery - Felt padding with leather finish

Jumble

Frame - Plywood with Cut Foam
Base - Aluminum extrusion, HDPE glides

Net

Frame and arms - Tubular steel
Seat and back - Woven polyester mesh

Ruben

Frame - kiln-dried hardwood/engineered hardwood
Seat deck - Woven rubber webbing
Base/Legs - Solid maple, cherry or walnut
Arms - Stainless steel

Stacking

Also, Gym

Frame - Tubular Steel
Back and Seat Shell - Polypropylene
Arm cap (also models only) - 1/4" thick soft touch elastomeric polypropylene

Flit

Frame - Tubular steel
Seat Pan - ABS plastic
Back - Knit mesh (57% polyester filament, 43% elastomere polyester monofilament)

Scamper

Back - Perforated polypropylene or 100% polyester mesh in a plastic frame
Base/Frame
Steel, in powder coat or polished chrome

Tables

Branden

Base - Steel with zinc glides
Top - 3/4" tempered glass

Bridge

Base - Steel
Top - Kiln-dried hardwood/veneered MDF

Boxcar

Base (Models 4383, 4384) - Chromed Steel
(Models 4381, 4382) - Black powder coat
Top (Models 4383, 4384) - Glass
(Models 4381, 4382) - Chromed Steel

Cahoots

Base - Steel
Top - Anodized Aluminum

Product Information

Cal

Conference tables, base - Steel
Conference tables, top - Veneered MDF with
hardwood edge
Pull-up tables, base - Cast aluminum
Pull-up tables, top - Wood veneer

Canal

Base - Steel
Top - 3/4" tempered glass or quartz

Grand

Base - Steel or wood
Top - Veneered MDF/plywood
Frame - MDF/plywood wrapped in veneer

Gym

Base - Tubular welded steel
Top - Strawboard core with laminate top

Net

Base - Cast aluminum
Frame - Tubular steel with extruded elastomer detail
Top - 1/2" tempered glass

Ruben

Base - Kiln-dried hardwood with veneer of cherry,
maple, or walnut
Top - Tempered glass with vinyl film or veneer on birch
plywood

Turn

Wood - Solid Cherry, Maple, or Walnut